



## Steady Fees, Clear Changes & People First Decisions

As we reach the end of March, we would like to take the opportunity to share a brief update on a few important matters and what they mean for you as a valued investor with Pearl Property Co.

### Fuel Surcharges

Our fees remain unchanged. Despite continued increases in fuel and operating costs across the industry, we recognise the importance of cost certainty for our clients and are committed to delivering strong service and value without passing on these increases wherever we can.

You may notice that some invoices from trades or other outsourcing companies now include a temporary fuel surcharge.

Please note:

- These surcharges are being applied directly by third-party service providers
- They are outside of our control
- We continue to engage competitively priced, reliable suppliers on your behalf and monitor these charges closely

### Update to the Bond Disposal Process

There has been a recent change to the bond disposal process. A detailed bulletin outlining these changes was sent earlier this month and is also attached again for your reference. In addition, there have also been changes to the pet bond.

### New Pet Bond Rules

From 28 March 2026, changes to Western Australia's rental laws have increased the maximum pet bond amount that can be charged when a pet is approved at a rental property.

What has changed

- The maximum pet bond has increased from \$260 to \$350
- This change applies to new tenancies and pet approvals from 28 March 2026 onwards
- The pet bond must still be lodged with the Bond Administrator, just like the standard rental bond
- A pet bond can only be charged if a pet is approved for the property

The increase is intended to give property owners greater confidence to approve pets

## Supporting Our Team so We Can Support You

This month, we are pleased to share that Pearl Property Co has introduced Updoc, providing free access to online doctor teleconferencing for all staff.

As we head into the winter months, ensuring our team has immediate access to healthcare is part of our commitment to:

- Staff wellbeing
- Reduced downtime due to illness
- A supported, resilient team capable of delivering consistent service to our clients

We believe that investing in our people directly benefits the level of care and professionalism we provide to your investment.

Anita Walker

