

Sun V Property - Privacy Policy

Auschen International Pty Ltd as trustee for Sun&Yan Family Trust ABN 33 813 940 947 ("we", "our", "us"), trading as Sun V Property, is committed to protecting the privacy of our clients, prospective clients, tenants, landlords, contractors, and other individuals with whom we deal. This Privacy Policy explains how we collect, use, store, and disclose personal information in accordance with the Privacy Act 1988 (Cth) and the Australian Privacy Principles (APPs).

1. Purpose of this Policy

We are committed to protecting your privacy and ensuring that your personal information is handled in a safe and responsible manner.

2. Collection of Personal Information

We may collect personal information such as:

- Full name, address, phone number, and email address
- Identification details (e.g. driver's licence, passport)
- Financial details (e.g. bank account, payment information)
- Property ownership and tenancy details
- Employment and income information (for rental applications)

3. Use of Personal Information

We use your personal information for purposes including:

- Facilitating property sales, purchases, and rentals
- Conducting marketing campaigns and sending property updates
- Verifying your identity and processing applications
- Communicating with you regarding transactions or services
- Meeting our legal and regulatory obligations

4. Disclosure of Personal Information

We may disclose your personal information to:

- Property owners, landlords, tenants, and prospective buyers
- Service providers such as tradespeople, photographers, and marketing agencies

Sun V Property - Privacy Policy

- Financial institutions, conveyancers, and legal professionals
- Government agencies and regulatory bodies where required by law

5. Storage and Security

We take reasonable steps to protect your personal information from misuse, loss, unauthorised access, modification, or disclosure.

6. Access and Correction

You have the right to request access to the personal information we hold about you and to request corrections if it is inaccurate or out of date.

7. Direct Marketing

We may use your personal information to send you property alerts, newsletters, and promotional materials. You can opt out at any time.

8. Overseas Disclosure

In some cases, your information may be disclosed to third parties located outside Australia. We will take reasonable steps to ensure those parties comply with the APPs.

9. Changes to this Policy

We may update this Privacy Policy from time to time. The latest version will be available on our website.

10. Contact Us

If you have any questions, concerns, or complaints about how we handle your personal information, please contact us:

Auschen International Pty Ltd as trustee for Sun&Yan Family Trust (trading as Sun V Property)

Suite 2, 3 Clunies Ross Court, Eight Mile Plains QLD 4113

Phone: 043 0710 711

Email: beckyyan@sunvproperty.com

Sun V Property - Privacy Policy

Last Updated: 12 August 2025