

At the end of your tenancy, the managing agent will complete a final Property Condition Report (PCR) and compare it with the initial PCR completed at the start of your lease, allowing for fair wear and tear.

The initial PCR records the condition of the property when you move in, so it is important to review it carefully and notify your property manager in writing within 14 days of any damage, maintenance issues or discrepancies not recorded.

Your bond will then be returned in full or in part, depending on the condition of the property and any agreed deductions.

Disagreements can sometimes arise over damage, cleaning or what is considered fair wear and tear. Minor outstanding items, such as oven cleaning or lawn mowing, may be deducted from the bond with the tenant's agreement.

If an agreement cannot be reached, the initial and final PCRs are used to help determine whether damage occurred during the tenancy and if a decision cannot be agreed upon, the dispute will be handled by the bond commissioner.

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#1 Multi-National Award Winning Inner-City Agency

Before Vacating

We strongly recommend engaging a professional cleaner to assist with getting your full bond returned. Check your lease agreement to confirm your obligations regarding steam cleaning. Carpets, mattresses, soft furnishings and linen (if applicable) must be professionally steam cleaned and a receipt provided. If you have had pets at the property, professional flea fumigation must also be completed and a receipt provided.

We can provide a list of recommended cleaners if required.



Returning Your Keys

All keys provided at the start of your tenancy, along with any additional keys made or purchased during the lease, must be returned to Realestate 88 reception in person on your agreed lease end date. A signature is required to confirm the keys have been returned into our possession.

Please do not leave any keys at the property, as this may delay the finalisation of your tenancy.

If your lease ends on a weekend or public holiday please ensure keys are returned to the office by 9AM the following business day.

