

BURST WATER PIPE or WATER LEAK

1. Turn Off the Water Supply:

- If you're in an apartment, locate the isolation valve/tap. It may be in an access panel, under the sink, or in a common hallway.
- If you're in a house or similar property, find your water meter and turn off the tap.

2. Contact Your Portfolio Manager:

- During office hours: Call your Portfolio Manager immediately.
- After hours: Refer to the emergency contacts page for assistance.

3. Document the Incident:

- Report the issue in writing to your Portfolio Manager.
- Take photos of the damage for records.

4. Minimise Damage:

- If safe to do so, assist in absorbing excess water to help prevent further damage.

Your prompt action is greatly appreciated in managing the situation effectively.

