

# Dear Applicant,

Thank you for your interest in renting through Southern Downs Realty.

Please find attached **Rental Application - Form 22 – RTA**. If you wish to apply for one of our available rental properties, you are required to **complete and return** the attached application form **via email or in person** at our office.

# **Important Instructions:**

- As per Sections 7 & 8 of the application form, it is in your best interest to attach all supporting documents (e.g., identification, proof of income, rental history).
   Failure to include these may result in your application being declined, as we will be unable to provide the necessary details to the property owner.
- All applicants over the age of 18 must complete and return a separate application form.
- Ensure Consent to Seek Reference form is signed
- **Incomplete application forms will not be accepted.** Please ensure every section is filled in accurately.

Once your completed application is received, we will begin processing it. This process may take up to 3 business days, depending on the availability of your references and other checks.

If your application is successful, and all information is verified, we will contact you to arrange a viewing of the property you are applying for.

If you have any further questions, please don't hesitate to contact us:

Phone: (07) 4661 8403

Email: admin@sdrealty.com.au

Kind regards,
Southern Downs Realty

A 112 Palmerin St, Warwick, QLD, 4370
P 4661 8403
E admin@sdrealty.com.au

Residential Tenancies and Rooming Accommodation Act 2008 (Sections 57B-57D and 457C-457E, 458A, 458B)



This rental application form should be used by all applicants and property managers or owners for residential tenancies. For more information about your rights and responsibilities, please see our Application process webpage.

### Information to complete this application

If there is more than 1 applicant applying for the same property, each applicant needs to complete a separate application form (e.g. if applying with a partner, spouse or friends each person needs to complete a separate application form).

Property managers/owners should indicate on the application form ways to submit an application under item 3, and documents requested under items 7, 8 and 9 as well as provide information regarding tenancy databases under item 15.

Full name	Southern Downs	Realty			
Phone	07 4661 8403		Email	admin@sdrealty.com.au	
Agency de	tails (if applicable)	Southern Down	ıs Rea	alty	
112 Palme	erin Street, WARW	ICK, QLD, 4370			
Address of	f the premises				
Audress of	i die premises				
					Postcode
	ur application usi	ng one of the fo	llowin	ng two methods:	
_	mail to admin@sd		llowin	ng two methods:	
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item 7, Financial information.

v2 Apr25

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#### 7 Financial information

Note: The property manager/owner should indicate which financial information documents are requested. Please provide the following documents to verify your ability to pay rent

1 1 month of most recent current consecutive payslips, Bank statements

2 Centrelink Statement

Examples: most recent pay slips, bank statements (without transaction details), other financial documents (as requested by the property manager/owner). Note: Required documents may vary depending on individual circumstances, refer to the property manager/owner requirements.

#### If not receiving regular income (e.g. self-employed, casual, freelance, between employment)

Please provide details of previous employment or other documents supporting your financial ability to pay rent, such as:

- Pay slips from previous employment
- Bank statements (without transaction details)
- Centrelink payment statements/letters
- Proof of savings or assets
- Bank Statements, group certificate, Tax Return or Accountants letter Other

#### Verification of identity 8

Note: The property manager/owner should indicate which identity documents are requested.

Please provide the following documents to verify your identity. You should discuss the most suitable method of identity verification if you are unable to provide the requested documents

Photo Identification (Drivers licence, passport, or proof of age card)

2 Birth Certificate

Note: If you are providing copies of identification documents, your personal information must be stored securely. If your application is unsuccessful, the property manager or owner must destroy this information within 3 months of the relevant tenancy commencing, unless you otherwise consent for information to be held for a longer period.

#### 9 Applicant suitability

Note: The property manager/owner should indicate which documents are requested.

Please provide the following documents to support your suitability

1 Tenancy Ledger

2 Existing rental reference

Note: Where an applicant may be unable to provide the requested documentation, they should discuss with the property manager/owner other alternative suitable documentation

#### 10 Rental history (if you do not have a rental history, leave this section blank)

### Property 1

Current/previous address	
	Postcode
Rental period (Start - End)	
Property manager/owner name	
Property manager/owner email	
Property manager/owner <b>phone</b>	

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		Postcode
Rental period (Start - End	d)	
Property manager/owne	r name	
Property manager/owne	r email	
Property manager/owne	r phone	
References Please provide 2 referee	es who can verify y	our ability to care for the premises
Name		
Phone	Email	
Referee's connection to	applicant	
N1		
Name	Email	
Phone		
Referee's connection to	applicant	
	ny peto at the prei	nises? Yes No
Do you intend to keep a If yes, provide details Type/s of pets	ny peta at the pref	IISES! [ 163 [ 140
f yes, provide details	ny peto at the pier	IISES! [] TCS [] TVO
If yes, provide details  Type/s of pets  Number of pets  Other information abou	t any pets (optiona	
If yes, provide details  Type/s of pets  Number of pets  Other information abou	t any pets (optiona	1)
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14	Term	of	tenancy	/
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Preferred move-in date	
Desired lease term (e.g. 6 months, 12 months, 24 months)	

## 15 Tenancy databases

A property manager/owner can use tenancy databases to check an applicant's tenancy history.

The following databases may be used to check an applicant's tenancy history. An applicant may contact the tenancy databases using the following details.

Tenancy database	Phone number	Web address
TICA	02 9743 1800	www.tica.com.au
	Agency (and control or control	
		I

16	Submission confirmation:	Your application will not be processed unless all required documents are submitted	1

Print name	Signature	Date

### Help or further information

For further information, visit the Residential Tenancies Authority (RTA) website at <a href="mailto:rta.qld.gov.au">rta.qld.gov.au</a> or call the RTA's Contact Centre on 1300 366 311.

## Important information

- 1. Application form: Property managers and owners must use a standardised tenancy application form which complies with the *Residential Tenancies and Rooming Accommodation Act 2008* (the Act) and the *Residential Tenancies and Rooming Accommodation Regulation 2009* (the Regulation).
- 2. Exemptions: Relevant lessors, as defined under section 57B(7) of the Act, are not required to use this standardised application form.
- 3. Ways to submit applications: Applicants must be given at least 2 different ways to submit their application, one of which must not be a restricted way. Restricted ways are
  - where an applicant is required to provide their personal information through an online platform to someone who is not the property manager or owner, but who is collecting the information on behalf of the property manager or owner, and/or
  - a method that incurs a cost to the applicant such as an application fee or the cost to conduct a background check.
- 4. Request for information from applicants: Applicants can only be asked for specific details, including proof of identity, financial ability to pay rent, documents assessing their suitability and references. Applicants cannot be asked to provide information such as details about legal actions they have taken, including previous tenancy disputes or matters considered by the tribunal, history of rental bond claims, breach notices given by and to the applicant, and statements of credit accounts or bank accounts detailing transactions.
- 5. Verifying identity: An applicant can prove their identity either by presenting the original documents or providing a copy. The property manager or owner must not keep a copy of the original documents unless the applicant has given their consent. No consent is required if a copy of the documents is provided instead of the original.
- 6. The information provided must be used solely to assess an applicant's suitability as a tenant.
- 7. An applicant's personal information must be stored securely and only used for the application process.
- 8. An applicant should ensure that they keep a copy of their application form for their records.
- 9. If an applicant does not have the requested documentation, they should discuss with the property manager or owner what other documentation may be suitable.

Failure to comply with application process requirements is an offence, with a maximum penalty of 20 penalty units.

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### Discrimination in accommodation

If an applicant believes they are unlawfully being discriminated against, they should contact the Queensland Human Rights Commission.

The Commission handles complaints of discrimination, including those based on race, gender, age, disability, relationship status, sexuality, and other protected attributes under the *Queensland Anti-Discrimination Act 1991*. The Commission can provide guidance on how to file a complaint and assist in resolving issues related to unlawful discrimination.

## Assessment of an application

A property manager or owner will assess the suitability of an applicant based on the information provided, including checking tenancy databases identified in Item 15. If an applicant is listed on a tenancy database, they will be informed of the listing details. For more information visit the RTA's website.

An applicant should ensure that they complete the application in full with true and correct information.

A property manager or owner is not required to provide reasons to an applicant on why their application is unsuccessful.

For office use only		
Received by		
Date received		
Application submitted by Ema	I In-person Postal mail Other	
Verification of identity completed	☐ Yes ☐ No	
Required documents attached	☐ Yes ☐ No	

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#### Telephone interpreter service

If you have difficulty understanding English, you can access a free interpreter service by calling the RTA (Monday to Friday, 8:30am to 5:00pm – AEST time zone).

Calling from within Australia - Call 1300 366 311.

Calling from overseas – International callers +61 7 3224 1600 (+10 hours UTC)

#### **Arabic**

يمكنك الوصول إلى الدعم من RTA عن طريق الاتصال بالرقم 311 366 1300 (من داخل أستراليا) أو 1000 3244 (من خارج أستراليا)، من الاثنين إلى الجمعة، من الساعة 8:30 صباحًا إلى 5:00 مساءً بتوقيت شرق أستراليا. ويمكنك الوصول إلى خدمة الترجمة المجانية عند الاتصال بهذا الرقم.

## Punjabi

ਤੂਸੀਂ RTA ਕੋਲੋਂ ਸਹਾਇਤਾ ਪ੍ਰਾਪਤ ਕਰਨ ਲਈ: 1300 366 311 (ਆਸਟ੍ਰੇਲੀਆ ਵਿੱਚ) ਜਾਂ +61 7 3224 1600 (ਆਸਟ੍ਰੇਲੀਆ ਤੋਂ ਬਾਹਰ) 'ਤੇ ਸੋਮਵਾਰ ਤੋਂ ਸ਼ੁੱਕਰਵਾਰ, 8:30 ਸਵੇਰ ਤੋਂ 5:00 ਸ਼ਾਮ AEST 'ਤੇ ਫ਼ੋਨ ਕਰ ਸਕਦੇ ਹੋ। ਜਦੋਂ ਤਸੀਂ ਇਸ ਨੰਬਰ 'ਤੇ ਫ਼ੋਨ ਕਰੋਗੇ ਤਾਂ ਤਹਾਨੰ ਮਫ਼ਤ ਦਭਾਸ਼ੀਆ ਸੇਵਾ ਵੀ ਮਿਲ ਸਕਦੀ ਹੈ।

#### **Japanese**

RTAによるサポートにアクセスするには、月曜日から金曜日の午前8時30分から午後5時まで(AESTオーストラリア東部標準 時) に電話番号 1300 366 311 (オーストラリア国内)または +61 7 3224 1600 (オーストラリア国外)に電話してください。 この番 号に電話すると、無料の通訳サービスにアクセスできます。

#### Korean

RTA의 지원 서비스를 이용하려면 1300 366 311 (호주 국내) 또는 +61 7 3224 1600 (호주 국외)번으로 전화하십시오(월요일~금요일, 호주 동부표준시 기준 오전 8:30~오후 5:00), 이 번호로 전화하면 무료 통역 서비스를 이용할 수 있습니다.

#### Simplified Chinese

若需 RTA 支持服务,请致电 1300 366 311 (澳大利亚境内)或 +61 7 3224 1600 澳大利亚境外),工作时间为周一至周五上午 8:30 至下午 5:00 (澳大利亚东部标准时间)。拨打此号码可获取免费口译服务。

#### Spanish

Puede acceder a la ayuda de la RTA llamando al 1300 366 311 (dentro de Australia) o al +61 7 3224 1600 (desde fuera de Australia), de lunes a viernes, de 8:30am a 5:00pm hora estándar del este de Australia (AEST). Si llama a este número, podrá acceder a un servicio de intérprete sin cargo.

### **Traditional Chinese**

您可以於澳洲東部標準時間星期一至星期五上午8時30分至下午5時致電1300 366 311 (澳洲境内) 或 +61 7 3224 1600 (澳洲境 外)獲取RTA的援助。致電時,您可以使用免費傳譯服務。

## Vietnamese

Quý vi có thể xin RTA hỗ trơ bằng cách gọi số 1300 366 311 (trong nước Úc) hoặc +61 7 3224 1600(bên ngoài nước Úc), từ Thứ Hai đến Thứ Sáu, 8:30 sáng đến 5:00 chiều AEST. Quý vị có thể sử dung dịch vu thông dịch miễn phí khi gọi đến số này.



v2 Apr25



Date:	
From:	
NAME:	
ADDRESS	No.
SUBURB:	STATE: POST
Authorit	ty/Consent:
I hereby	authorise
NAME:	
AGENCY:	Southern Downs Realty
	ct the parties listed in my tenancy application for the purposes of obtaining information about me (which ma I information) that may be relevant to assessing my tenancy application.
	stand that this information will be used solely for the purpose of assessing my suitability as a tenant and will ntial in accordance with requirements under the Residential Tenancies and Rooming Accommodation Act 20